EPHRAIM F. ENCARQUEZ, LPT

Cebu City



ABOUT ME

A reliable and motivated individual with strong communication and organizational skills. Able to adapt to new situations, learn quickly, and work effectively with different people. Brings a positive attitude, a strong sense of responsibility, and a willingness to take on new challenges while continuing to grow both personally and professionally.

EDUCATION

- **UNIVERSITY OF CEBU | BACHELOR OF SECONDARY EDUCATION MAJOR IN MUSIC, ARTS, PHYSICAL EDUCATION, AND HEALTH (MAPEH)**
  Sanciangko St., Cebu City | 2015 - 2020

- **UNIVERSITY OF CEBU | BACHELOR OF SECONDARY EDUCATION MAJOR IN MUSIC, ARTS, PHYSICAL EDUCATION, AND HEALTH (MAPEH)**
  Osmeña Blvd., Cebu City | 2011 - 2015

WORK EXPERIENCE

- **UNIVERSITY OF CEBU - MAIN | JUNIOR HIGH STUDENT TEACHER**
  Hands-on experience in classroom instruction, lesson planning, and student assessment. Assisted in creating engaging learning activities, managing classroom behavior, and supporting students' academic development. Demonstrated strong communication, organization, and interpersonal skills in a school setting.
  OCT 2020 - DEC 2020

- **QUALFON PHILIPPINES, INC | CUSTOMER SERVICE REPRESENTATIVE**
  Handling customer inquiries, resolving complaints, and providing accurate product or service information. Skilled in communication, problem-solving, and maintaining a positive customer experience in fastpaced environments.
  MAY 2021 – FEB 2023

- **FULL TIME MISSONARY IN PHILIPPINES ANGELES AND DAVAO MISSION**
  Dedicated 18–24 months to full-time volunteer service focused on teaching, community outreach, leadership, and interpersonal communication. Conducted daily teaching sessions, organized community service activities, and worked closely with individuals from diverse backgrounds. Demonstrated strong time management, adaptability, teamwork, and problem-solving skills while maintaining a structured and goal-oriented schedule.
  FEB 2024 - MAY 2025

SKILLS & INTERESTS

- Basic Computer Skills
- Excellent Customer Service Skills
- Friendly and Outgoing Attitude
- Problem Solver
- Active Listening Skills
- Adaptability
- Critical Thinker
- Strong Communication
- Leadership